

**VosynVerse HK Limited - IT Support Specialist - Master-Level Internship****Company Name: VosynVerse HK Limited****Position: IT Support Specialist - Master-Level Internship****Posting Date: 25 Aug 2026**

|                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Job Title        | IT Support Specialist - Master-Level Internship                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Job Description: | <p><b>About the Role:</b></p> <p>As an IT Support Specialist, you will play a vital role in maintaining and enhancing the organization's IT infrastructure by providing technical support and troubleshooting for hardware, software, and network-related issues. This role requires a problem-solving professional who can address IT challenges, support end-users, and ensure system efficiency and security.</p> <p>You will work closely with cross-functional teams to identify technical needs, implement solutions, and contribute to continuous improvements in IT operations. This immersive internship offers hands-on experience, collaboration with senior management, and the opportunity to work in a fast-paced, high-growth environment. While demanding, it promises to be a rewarding complement to your academic journey, equipping you with valuable skills and insights.</p> <p><b>Key Responsibilities:</b></p> <ul style="list-style-type: none"><li>• Provide technical support for hardware, software, and network issues to ensure uninterrupted operations.</li><li>• Troubleshoot and resolve IT problems in a timely and effective manner.</li><li>• Assist in maintaining and upgrading IT systems, including servers, networks, and devices.</li><li>• Manage user accounts, permissions, and access control in compliance with security policies.</li><li>• Monitor system performance and proactively identify potential technical issues.</li><li>• Install, configure, and update software and hardware systems as required.</li><li>• Document IT processes, solutions, and user guides to support team knowledge sharing.</li><li>• Collaborate with teams to implement IT solutions that align with organizational goals.</li></ul> |
| Requirements:    | <ul style="list-style-type: none"><li>• Completed Bachelor's degree Information Technology, Computer Science, or a related field required. Master's program enrollment or completion is preferred but not mandatory.</li><li>• Strong problem-solving and analytical skills, with a passion for troubleshooting IT issues.</li><li>• Familiarity with operating systems (e.g., Windows, macOS, Linux) and networking protocols.</li><li>• Experience with IT support tools and platforms (e.g., remote desktop, ticketing systems).</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <ul style="list-style-type: none"> <li>• Proficiency in system maintenance and security best practices.</li> <li>• Excellent communication skills to effectively assist end-users and collaborate with teams.</li> <li>• Highly organized and able to prioritize tasks in a fast-paced-environment.</li> <li>• Certifications such as CompTIA A+, Network+, or similar are a plus.</li> <li>• Ability to work both independently and collaboratively.</li> <li>• Strong problem-solving skills and attention to detail.</li> <li>• Language: English</li> </ul> |
|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Application method:** Please send your resume to: [mcarter1661@gmail.com](mailto:mcarter1661@gmail.com)